



## Terms and Conditions

1. Invercargill Digital Marketing has ownership of the website [www.shopinvercargill.co.nz](http://www.shopinvercargill.co.nz) and therefore any business that signs up to use a platform must not represent Shop Invercargill in an inappropriate manner.
2. Businesses are responsible for informing stock level increases and decreases by the "Product Update Form" if any stock is sold outside of the [www.shopinvercargill.co.nz](http://www.shopinvercargill.co.nz) website. No cost will be charged here.
3. Businesses are expected to operate in a good faith fashion, where they may encourage customers who are unable to pay by credit card to buy privately, but may not attempt to encourage those customers that had intended on purchasing from the website to buy privately unless they will lose the sale otherwise.
4. Customer queries will be forwarded through to the contact email address and are expected to be answered in a timely manner.
5. Approval from Businesses before publishing is required.
6. Businesses have the choice to increase the price of products by 15% to cover the ShopInvercargill Fee but may not sell the items for less elsewhere.
7. The only charge from Invercargill Digital Marketing will be when there is a sale of your product at which time, a fee of 15% plus 30 cents per sale will be taken before the remainder of the sale money is deposited into your nominated bank account within 10 business days.
8. If the business changes (aka moves) and no longer fits the eligibility of the website, the page will be removed.
9. Your page on Shop Invercargill can be cancelled at any time. This may take between 1-5 business days and must be notified by Email, phone or text on contact details below.
10. All businesses advertised must be supportive of others on the site and any negative or inappropriate behaviour towards another business may result in the discontinuation of the web page.
11. Invercargill Digital Marketing takes no responsibility in shipping or quality of your products, and customer complaints around a businesses products will be directed to your business.

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